

# FIRST BANK

## Touch ID for iOS

A new touch authentication tool for Apple mobile devices allow clients to log into our mobile app using their fingerprint instead of their login ID and Password.

### How does it work?

In order for Touch ID to work it must be enabled on your device. The instructions below will take you through the whole process of enabling Touch ID on your device, and setting up Touch ID in the app.

### Recommended Operating System and Hardware Requirements

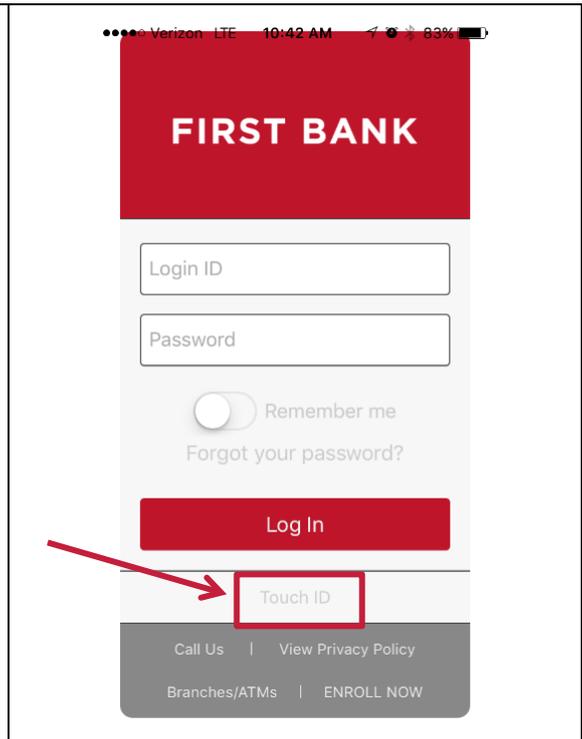
- iOS 8 or later
- iOS devices enabled with Touch ID

### Enable Touch ID on your device

- Access **Settings** on your phone and select **Touch ID and Passcode**.
- Enter your passcode and follow the prompts to add your fingerprint.

### Setup Touch ID in our mobile app

- Open First Bank's Mobile App
- In the app, you should see an option for Touch ID underneath the Log In button.
- Tap **Touch ID** with your finger.



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- You'll be presented with the Touch ID enrollment page.
- To continue, tap **Enroll Now**.

Verizon LTE 10:42 AM 83%

Touch ID X

## What Is This Feature

This feature lets you validate your Mobile Banking session using your fingerprint instead of a login ID and password. With this feature enabled, you will be prompted to place your registered fingerprint on the fingerprint scanner to login.

## Feature Enablement

Fingerprint authentication is only available for users with a fingerprint scanner enabled device. In the event that you choose to disable the feature on your mobile device, your account will revert back to requiring a login ID and password.

Cancel

Enroll Now

- Next, enter your Login ID and Password for online banking, and tap **Authorize**.

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Touch ID X

Enter your login ID and password to confirm activation of Touch ID.

Login ID

Password

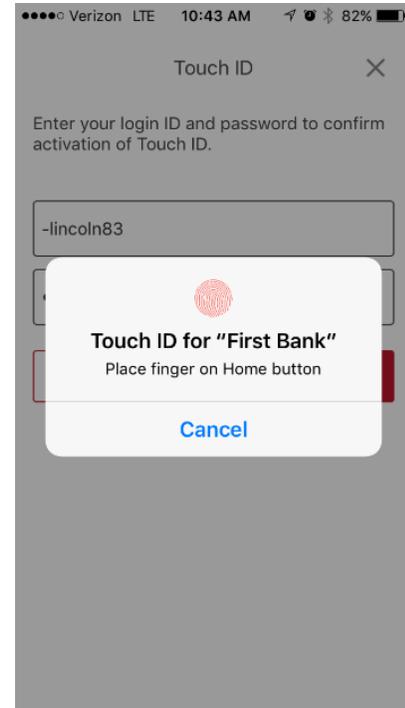
Cancel

Authorize

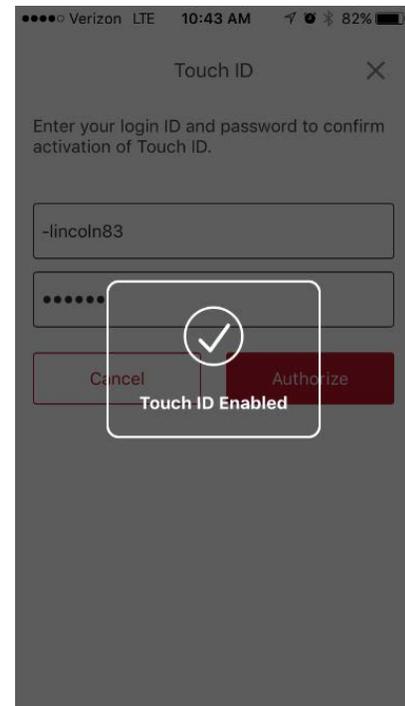


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- Follow the prompts to setup and authorize your fingerprint.
- This connects the Login ID and Password with your fingerprint for sign on.



- After placing your finger on the Home button, you will receive a confirmation message that Touch ID is enabled.



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- After completing the authorization step, you should be taken to the accounts overview screen.

**Congratulations!** Touch ID setup is complete.

Remember, anytime you change your online banking password, you will need to re-authenticate Touch ID.

