Getting Started with First Bank Positive Pay

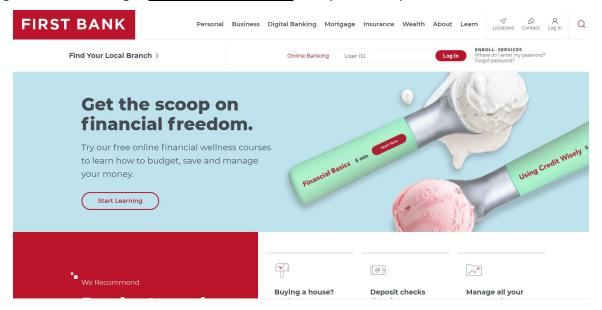
POSITIVE PAY USERS GUIDE

Contents

To Access Information Via Online Banking	3
How to Upload an Issued Check File	3
Daily Exception Review	5
Decision Exceptions within Online banking	7
Adding ACH Rules for Exceptions	7
Manually Add New Issued Check	5
Reverse Positive pay file extract1	0

To Access Information Via Online Banking

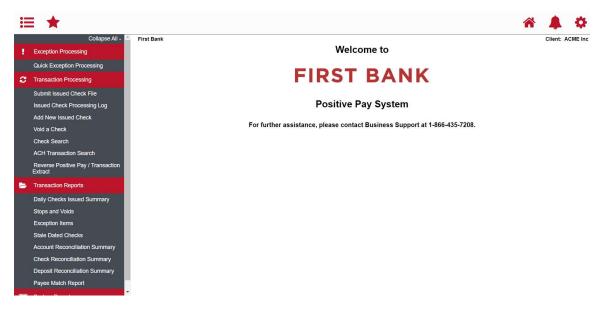
Login to Online Banking at www.localfirstbank.com from your desktop or mobile browser.



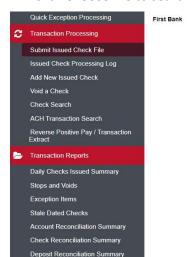
How to Upload an Issued Check File

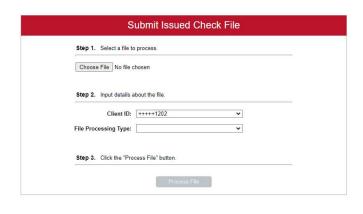
Client will need to upload an issued check file any time checks are issued.

1. Click on Submit Issued Check File

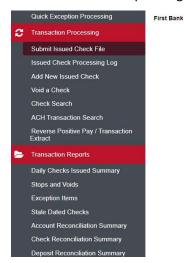


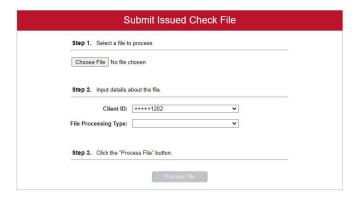
2. Click **Choose file** to search for the issued check file



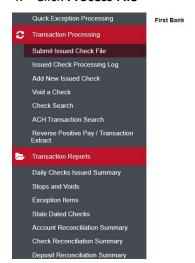


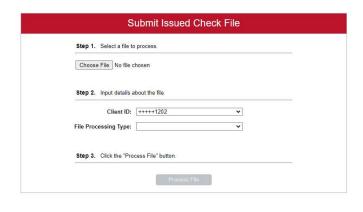
3. Select the corresponding account and file type for the file that was uploaded.





4. Click Process File





- 5. You will be presented with a message that the upload was Successful, Processed with Exceptions, or Rejected
 - If the file status is Processed with Exceptions, review exceptions.
 - If the file status is Rejected, contact Business Support at 866-435-7208.

Manually Add New Issued Check

The Add New Issued Check screen is used if a check was manually written or was otherwise not included in the electronic issued check file.

1. To manually enter a check within Positive Pay go to Add New Issued Check



2. Enter the Check Details

Client/Account ID: Identifies the account number the check was written from.

Check Number: The check number of this item.

Amount: The amount of the check.

Issued Date: The issued date for this check.

Issued Payee: The issued payee name for this check.

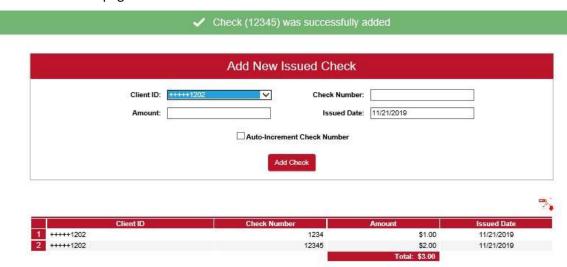
Auto-Increment Check Number: Checking this box will increment the check number by one

after each check submission.



POSITIVE PAY USERS GUIDE

3. After all fields are completed click **Add Check**. You will see your check details listed at the bottom of the page



Daily Exception Review

If there are any positive pay exceptions, you will receive an email notice each day with a summary of those exception items that need to be reviewed.



Decision Exceptions within Online banking

Under the Commercial tab, click Positive Pay Exceptions.





- 1. Select an individual transaction to display the following transaction details.
 - **Default Decision** the default decision for the exception type.
 - Client/Account ID the nickname or description that identifies this account to the
 customer. This Client/Account ID is displayed in place of the account number on pages
 within the system and in emails generated by the system.
 - Paid Date the paid date for this check or ACH transaction.
 - **Check #** the check number of this item.
 - **Amount** the amount of the item that has been presented for payment.
 - **Issued Payee** the issued payee name for this check.
- 2. Select Pay or Return on the transaction.
- 3. Specify the reason for the pay or return decision from the Reason list.

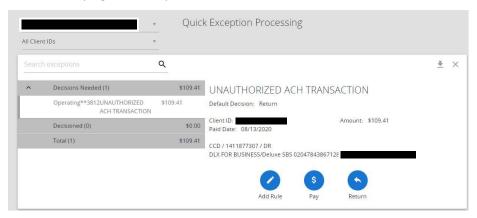
All exception items must be reviewed and decisions made by 11 am Monday through Friday. If there is a bank holiday, the exception will be available the following business day



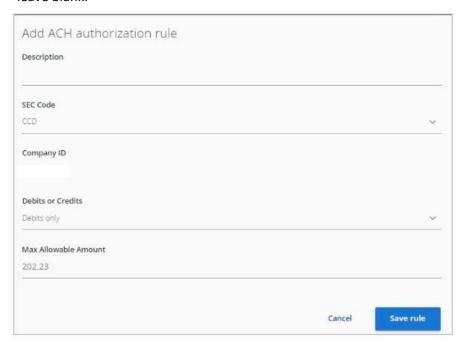
Adding ACH Rules for Exceptions

When exceptions come up that need to be added as an authorized transaction:

1. In addition to Paying the item you will click Add Rule



- 2. Complete the following fields:
 - **Description** A description of the transaction. This can be the name of the company the transaction originated with.
 - **SEC Code** Will default to the ACH code for that particular transaction. You may also choose "All SEC codes" to allow for other transaction types to process.
 - **Debits or Credits** Choose the type of transaction allowed.
 - Max Allowable Amount If there is a limit you'd like to place. If there is no limit you can leave blank.

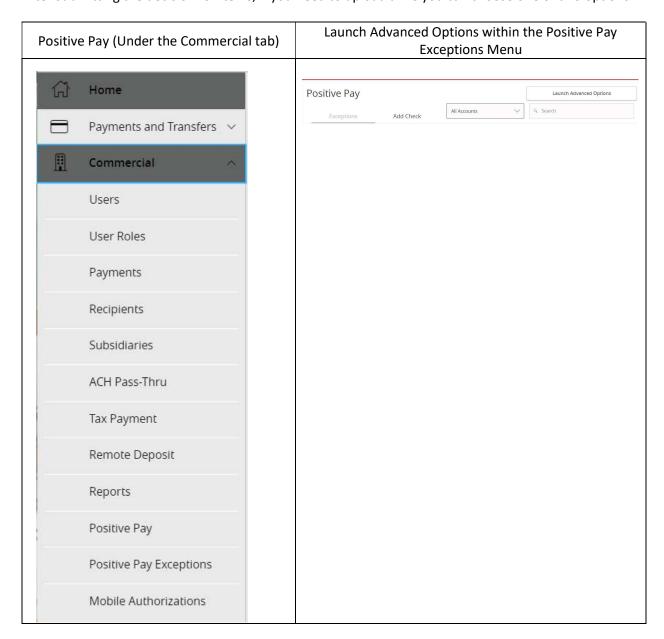


3. Click Save Rule.



POSITIVE PAY USERS GUIDE

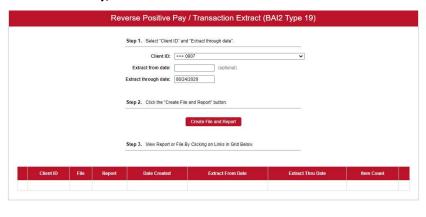
After submitting the decision for items, if you need to upload a file you can choose one of two options.



Reverse Positive pay file extract

Within Positive Pay click Reverse Positive Pay/ Transaction extract





- Choose Client/Account ID the nickname or description that identifies this account. This
 Client/Account ID is displayed in place of the account number on pages within the system and in
 emails generated by the system.
- 2. **Select the Extract from date (Optional)** the date from which to start the extract. By default, the system extracts all items that have not been previously extracted.
- 3. **Select Extract through date** the date through which posted items are included in the extract file.
- 4. Click Create file and Report.

Report example:



